

**A PROJECT REPORT ON CUSTOMER SATISFACTION AT ANDHRA
BANK (CHIRALA BRANCH)**

A Mini Project report submitted to YA Government College for Women in Chirala in
partial fulfillment of the requirement for the award of V- Semester Degree

BACHELOR OF COMMERCE

IN THE DEPARTMENT OF COMMERCE

Submitted By

N. BHARGAVI	[REG NO.Y192016023]	N. Bhargavi
P. REBKA	[REG NO.Y192016024]	P. Rebka
R.LEELAVATHI	[REG NO.Y1920160025]	R. Leela vathi
SK.GOUSIA	[REG NO.Y192016026]	sk. Gousia
T.MAYURI	[REG NO.Y192016027]	T. Mayuri

2019-2022 Batch B. Com (General)

Under the supervision of

Smt. M.BHAGYA LAKSHMI. M.Com; M. Phil

Lecturer Department of Commerce



DEPARTMENT OF COMMERRCE

YA GOVERNMENT COLLEGE FOR WOMEN IN CHIRALA-523155

ACHARY NAGRJUNA UNIVERSITY

JANUARY-2022



YA GOVERNMENT COLLEGE FOR WOMEN

CERTIFICATE

This is to certify that the project report entitled "A PROJECT REPORT ON CUSTOMER SATISFACTION AT ANDHRA BANK (CHIRALA BRANCH)" that is being submitted by: N. BHARGAVI [REG NO.Y192016023] , P. REBKA [REG NO.Y192016024], R.LEELAVATH[REGNO.Y1920160025] ,SK.GOUSYA [REG NO.Y192016026] and T.MAYURI [REG NO. Y192016027] in partial fulfillment of requirement for the award of 5th Semester Degree of Bachelor of Commerce (B.Com), YAGC (W) , Chirala affiliated to Acharya Nagarjuna University is a record of bona fide work carried out by them under my guidance and supervision. The result embodied in the mini group project has not been submitted to any other University

Sri. Y. SRINIVASARAO

M.Com; M. Phil

Lecturer & Head
Department of Commerce
YA G C(W)CHIRALA

Smt. M.BHAGYA LAKSHMY.

M.Com; M. Phil

Project Guide
Lecturer in Commerce
YA G C (W) CHIRALA

Signature of External Examiner

Place: CHIRALA

Date: 14.02.2022